# 2021 **IMPACT REPORT**



For more than 30 years, Homeward Bound has focused on ending homelessness in Buncombe County. Since 2006, when we started using the Housing First model, Homeward Bound has moved more than 2,300 individuals into housing. 92% have not returned to Homelessness.



to get back up. And the one time I couldn't do it by myself, the help came to me." — Rick

Rick is a Veteran who struggled with mental and physical disabilities while experiencing homelessness in Asheville. After working with Homeward Bound, Rick is now living in his own apartment and can finally begin to focus on the healthcare he needs to thrive.

Hear about Rick's story in his own words in Homeward Bound's Podcast, Dwelling, available now at homewardboundwnc.org/about-us/dwelling-podcast/ and on most podcast platforms.

#### **Housing Services**

- · Ended homelessness for 117 individuals, including 37 veterans
- Ended homelessness for 81 chronically homeless individuals
- · Prevented homelessness for 27 individuals, including 8 Veterans
- · Coordinated 94 leases with private landlords and partnered with more than 75 to provide stable housing to those in our community

## **Affordable Housing Initiatives**

• Purchased the Days Inn property on Tunnel Road, which will provide 85 permanent supportive housing apartments and on-site behavioral health services, case management, and job training for individuals experiencing homelessness in our community. Renovations are projected to begin in March 2022.

#### **Emergency COVID Services**

- · Homeward Bound sheltered 166 individuals and moved 42 of these people into permanent housing
- Less than 1% contracted COVID

### **AHOPE Day Center**

- Served 2,172 individuals experiencing homelessness
- · Prevented homelessness for 422 individuals
- Conducted **328 vulnerability studies** to determine the level of need for individuals experiencing homelessness
- Provided thousands of showers, cups of coffee, and pairs of socks as well as providing a number of other valuable services
- Delivered critical client services: •
  - helped clients access medication
  - provided mail and phone access to clients
  - provided social support and community

### Outreach

- Outreached to 113 individuals living outside on the streets, in cars, under bridges, and in campsites.
- · Connected clients to medical, mental health, and substance use disorder services, permanent housing resources, emergency shelters, and basic needs services.

### Welcome Home Donation Center

- Transformed 183 houses into homes using furnishings donated by the community.
- Provided \$238,822 worth of gently used furniture and household goods to folks moving into their own homes.

# YOU are the key to ending homelessness

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