

2021 IMPACT REPORT



For more than 30 years, Homeward Bound has focused on ending homelessness in Buncombe County. Since 2006, when we started using the Housing First model, Homeward Bound has moved more than 2,300 individuals into housing. 92% have not returned to Homelessness.



In 2016, a diagnosis of chronic obstructive pulmonary disease, which led to numerous and extended hospital visits, caused Paul to lose his job. Not long after losing employment, and stuck with a high number of medical bills he could not pay, Paul began sleeping in his car. A few weeks sleeping in his car turned to months, and then to years. It wasn't until the creation of Homeward Bound's Civilian Rapid Rehousing program that Paul was finally connected to his Homeward Bound case manager Flint. "We found a house really fast," Paul says. "And it was the exact house I wanted. I couldn't believe it. It was like divine intervention – no question about that."

Housing Services

- Ended homelessness for **117 individuals**, including **37 veterans**
- Ended homelessness for **81 chronically homeless** individuals
- Prevented homelessness for **27 individuals**, including **8 Veterans**
- Coordinated **94 leases with private landlords** and partnered with **more than 75** to provide stable housing to those in our community

Affordable Housing Initiatives

- Purchased the Days Inn property on Tunnel Road, which **will provide 85 permanent supportive housing apartments and on-site behavioral health services, case management, and job training** for individuals experiencing homelessness in our community. Renovations are projected to begin in March 2022.

Emergency COVID Services

- Homeward Bound **sheltered 166 individuals and moved 42** of these people into permanent housing
- Less than 1% contracted COVID

AHOPE Day Center

- Served **2,172 individuals** experiencing homelessness
- Diverted **422 individuals** from becoming homeless
- Conducted **328 vulnerability studies** to determine the level of need for individuals experiencing homelessness
- Provided **thousands of showers, cups of coffee, and pairs of socks** as well as providing a number of other valuable services
- Delivered critical client services:
 - helped clients access medication
 - provided mail and phone access to clients
 - provided social support and community

Outreach

- Outreached to **113 individuals** living outside on the streets, in cars, under bridges, and in campsites.
- Connected clients to medical, mental health, and substance use disorder services, permanent housing resources, emergency shelters, and basic needs services.

Welcome Home Donation Center

- Transformed **183 houses into homes** using furnishings donated by the community.
- Provided **\$238,822 worth of gently used furniture** and household goods to folks moving into their own homes.



YOU are the key to ending homelessness

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