

## 2025 Homeless Service Resources

### **SHELTERS**

#### **Western North Carolina Rescue Mission (WNCRM)**

225 Patton Ave. Asheville, NC 28801

- Emergency Shelter for Men, Women and Children
- In person in-takes only Monday-Thursday
  - Men- 9am-11am
  - Women- 11am-1pm

#### **Salvation Army**

204 Haywood St. Asheville, NC 28801

828-253-4723

- Emergency Shelter for Men, Women and Children
- Call or walk-in to get on waitlist

#### **ABCCM Transformation Village**

30 Olin Hvn Wy Asheville, NC 28806

- Transitional living program for Women and Children
- Need to call every Tuesday to get on and stay on waitlist  
828-398-6920

#### **Counterflow Safe Shelter**

Prioritizing families w/minor children and welcoming BIPOC and LGBTQ+

- By Referral Only

#### **Helpmate (Domestic Violence)**

(828) 254-0516

### **RESPITE SERVICES**

#### **Haywood Street Respite**

297 Haywood Street Asheville, NC 28801

- By referral only
- 2 week stay for medical recovery

#### **Blair House Respite**

828-279-2847

- 7 day stay
- Must call to schedule Monday-Friday 8am-4pm

### **HOUSING RESOURCES**

#### **HACA (Housing Authority of the City of Asheville) ENDS April 30th, 2025**

165 S. French Broad Asheville, NC 28801

- Online Applications only <https://online-haca.securecafe.com/onlineleasing/asheville-city-housing-authority/guestlogin.aspx>

- Open Applications End 10/31/2024
- Partnership Property Management (PPM)**

Various Locations

- Income based housing, must have income
- Go to <https://mtnhousing.org/services/rent-an-apartment/> to find apartments
- Must apply at each site individually
- One time application fee of \$25 for background check, keep receipt and don't have to pay for any other property applications

**Map of Affordable Housing Locations**

- <https://www.buncombecounty.org/governing/Depts/Planning/affordable-housing.aspx>

**Elida ESTA Program**

2 Compton Dr. Asheville, NC 28806  
828-254-5356

- Workforce ready housing program for young adults 18-25

**FAMILY RESOURCES**

**Family Resource Center**

175 Bingham Rd. Asheville, NC 28806  
828-779-4549

- Various Homeless Resources for Families with school age children
- Call to Schedule an appointment

**DAY SERVICES**

**\*\*Warming Center- Saturday 11:30-1pm at Silver Door\*\***

40 Church St (enter alley between Church and Lexington)

**AHOPE**

19 N. Ann St. Asheville, NC 28801

- Monday, Tuesday, Thursday, Friday 8am-1pm
- Wednesday 8am-11am
- Housing Resource, showers, hygiene items, mail, locker storage

**Sunrise Peer Support Drop In Center**

209 Tunnel Rd. Asheville, NC 28805  
828-552-3858

- Monday-Friday 8am-6pm
- Recovery Based Services, place of respite

**RHA Peer Support Living Room**

Peer Support Services, place of respite  
356 Biltmore Suite 246 Asheville, NC 28801  
828-254-2700 x7094

- Monday-Friday 8am-6pm  
Peer Support Services, place of respite

## **FREE MEALS**

Monday - Friday

**ABCCM:** 1543 Patton Ave. Asheville, NC 28806

- 11:30am-1pm

**Rescue Mission:** 225 Patton Ave. Asheville, NC 28801

- 12pm and 4:30pm

Monday

**12 Baskets** (Sit Down Meal and Groceries) 610 Haywood Rd. Asheville, NC 28806

- 10am coffee, 11am-1pm lunch

Tuesday

**Foster ACS** 375 Hendersonville Rd. Asheville, NC 28803

- 7-8am

**12 Baskets** (Sit Down Meal and Grocery) 610 Haywood Rd. Asheville, NC 28806

- 10 am coffee, 11am-1pm lunch

Wednesday

**Haywood Street Congregation** 297 Haywood St. Asheville, NC 28801

- 10:30am-1pm (last meal serving is 12:30pm)

Thursday

**First Baptist** 5 Oak St. Asheville, NC 28801

- 12pm

**12 Baskets** (Sit Down Meal and Grocery) 610 Haywood Rd. Asheville, NC 28806

- 10 am coffee, 11am-1pm lunch

Friday

**12 Baskets** (Sit Down Meal and Grocery) 610 Haywood Rd. Asheville, NC 28806

- 10 am coffee, 11am-1pm lunch

Saturday

**12 Baskets** 610 Haywood Rd. Asheville, NC 28806

- 9 am coffee, 10am-12pm brunch

**ABCCM Sunrise** 1543c Patton Ave. Asheville, NC 28806

- 7-9:30am

- Shuttle Runs from AHOPE

**First Presbyterian Church/Silver Door**

40 Church St. Asheville, NC 28801 (alley between Church St. and Lexington)

- 11:30am-1pm

Sunday

12 Baskets 610 Haywood Rd, Asheville, NC 28806

- 9am coffee, 10am-12pm brunch

**The Red Door (Church of the Advocate):** 60 Church St. Asheville, NC 28801

- 2pm

### **MANNA Free Food Help Line**

1-800-820-1109 or Text 828-367-9456

### **CLOTHING CLOSETS**

#### **Western North Carolina Rescue Mission (WNCRM)**

225 Patton Ave. Asheville NC, 28801

- Tuesdays & Fridays- 9:30 to 11:00 AM

#### **Red Door Church of the Advocate**

60 Church Street Asheville, NC 28801

Basics (t-shirts, underwear) and shoes

- Sunday 2-3pm

#### **Swannanoa Christian Ministries**

101 N. Ridgeway Ave Black Mountain, NC 28711

828-669-9404

- Monday-Friday 9am-3pm
- Can access once every 21 days

#### **BEAR Closet**

For Babies and Small Children

- Appointments by phone only  
828.252.6512 (for 28801) or 828.254.2612 (for 28806)

### **DOWNTOWN RESTROOMS**

**ART Station**– 49 Coxe Avenue (Monday-Saturday 5:30am-10:30pm/Sunday 8am-6pm)

**Pack Memorial Library**– 67 Haywood Street (Sunday & Monday Closed/ T 10am-8pm, W, Th, F 10am-6pm/ Saturday- 10am-5pm)

**Pack Square Park Pavilion City Hall**– 70 Court Plaza

**AHOPE**– 19 N Ann St. (M,T,Th,F- 8am-1pm/W-8-11am)

**Rankin Ave. & College St.**-- Permanent Restrooms (24/7 access)

### **MENTAL HEALTH RESOURCES**

#### **RHA**

356 Biltmore Ave. (Upper Lot) Asheville, NC 28801

828-254-2700

- Walk-In Services Monday-Friday 8am-5pm

#### **BHUC (Behavioral Health Urgent Care)**

356 Biltmore (Bottom Lot) Asheville, NC 28801

- Walk In Services Open 24/7

#### **MAHEC**

125 Hendersonville Rd. Asheville, NC 28803

828-398-3601

- Call for Appointment
- Walk In Services Thursdays at AHOPE 19 N Ann St. 8am-12pm

**Family Preservation Services**

1316-D Patton Ave Asheville, NC 28806  
828-225-3100

- Call for an appointment

**October Road**

119 Tunnel Rd. Suite D Asheville, NC 28805  
1-888-534-3786

- Assertive Community Treatment Team (ACTT) Only
- Must have Severe and Persistent Mental Illness
- Call for an appointment
- Case Worker can make an ACTT Referral

**Appalachian Mountain Health Centers**

77 McDowell Street Asheville, NC 28801  
828-257-4745

- Call for Appointment
- Walk In Mobile Clinic 9am-3pm (Monday's at Salvation Army/ 1st and 3rd Tuesdays Compass Point Village 201 Tunnel Rd./2nd and 4th Tuesdays Transformation Village 30 Olin Hvn Hwy/Wednesdays Vary)

**Western North Carolina Health Care Center (WNCCHS)**

257 Biltmore Ave. Asheville, NC 28801  
828-285-0622 ext.#2233

- Walk In Monday-Friday 9-11:30am & 1-4pm
- Or Call for Appointment

**MENTAL HEALTH CRISIS RESOURCES**

**\*\*Call or Text 988\*\***

**Buncombe Co. Co-Responder Unit**

828-250-6670 or call 911 and request from dispatch

**RHA Mobile Crisis Unit**

Call 1-888-573-1006

- Individual needs to actively request help on their own accord for them to come

**HEALTHCARE RESOURCES****Appalachian Mountain Health Center**

77 McDowell Street Asheville, NC 28801  
828-257-4745

- Call for Appointment
- Mobile Clinic 9am-3pm (Monday's at Salvation Army/ 1st and 3rd Tuesdays Compass Point Village 201 Tunnel Rd./2nd and 4th Tuesdays Transformation Village 30 Olin Hvn Hwy/Wednesdays Vary)

**May's Clinic @ Western North Carolina Rescue Mission**

225 Patton Ave Asheville, NC 28801  
828-412-5312

- Walk In Clinic
- Tuesdays and Thursdays 8am-2pm
- Or Call for Appointment

**Western North Carolina Health Care Center (WNCCHS)**

257 Biltmore Ave. Asheville, NC 28801  
828-285-0622

- Need to Call for Appointment
- Specialize in Gender Affirming Care

**MAHEC**

125 Hendersonville Rd. Asheville, NC 28803  
828-398-3601

- Call for Appointment
- Walk In Services Tuesdays at AHOPE 19 N Ann St. 8am-12pm
- Walk In Services 2nd and 4th Tuesdays Sunrise Community Center 209 Tunnel Rd 1-4pm
- Have a mobile clinic call for daily locations

### **Community Paramedics**

Mobile Community Outreach Team (MCOT) 828-772-0666 or 828-575-6652

- Medical Focused Street Outreach 8am-4pm
- Mobile Unit, call for services

Post Overdose Response Team (PORT) Call 828-337-9711 or 828-772-1294

- Overdose Response Mobile Unit
- 7am-10pm

Wound Care Clinic

- Wednesday's at Haywood St. Church 297 Haywood Street
- Walk in services

### **Western North Carolina AIDS Program (WNCAP)**

554 Fairview Rd. Asheville, NC 28803

828-252-7489

- Assistance with HIV and Hep C
- Harm Reduction

## **RECOVERY BASED RESOURCES**

### **October Road**

119 Tunnel Rd. Suite D Asheville, NC 28805

1-888-534-3786 for an appointment

- Medication Assisted Treatment (MAT), Partial Hospitalization, Intensive Outpatient (IOP), Men's Recovery Residence, Peer Support Programs

### **Community Paramedics**

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- Mobile Unit, call for services

Post Overdose Response Team (PORT) Call 828-337-9711 or 828-772-1294

- Overdose Response Mobile Unit
- 7am-10pm

### **Sunrise Community for Wellness and Recovery**

209 Tunnel Rd. Asheville, NC 28805

828-552-3858

- Peer Support Services
- Drop In Center

### **Steady Collective**

Tuesday's- 12-1:30pm 201 Tunnel Rd. Asheville, NC 28805

Wednesday's- 10am-12:30pm 271 Haywood Street Asheville, NC 28801

Friday's- 2-5pm New Jersey Ave. Asheville, NC 28806

- Harm Reduction
- Wound Care

### **BHUC (Behavioral Health Urgent Care)**

356 Biltmore (Bottom Lot) Asheville, NC 28801

- Walk In Services Open 24/7

### **Neil Dobbins**

356 Biltmore Ave. Asheville, NC 28801

828-253-6306

- Can Access through BHUC

### **ADACT**

\*\*\*Temporary Location at Broughton Hospital Morganton, NC\*\*\*

- For Detox Treatment 828-257-6200

- For 14-21 Day Rehab. 828-257-6230

### **RECOVERY HOUSING PROGRAMS**

#### **Costello House**

141 Hillside St. Asheville, NC 28801  
828-259-5314

- Male Only
- Must stay in residence first 30 days

#### **Oxford House**

Various Locations

- Got to <https://www.oxfordvacancies.com> to look for vacancies

#### **Biltmore Transitional**

Various Locations

828-216-2596

- Call Alvin at number above to see about placement

#### **Firebird Transformations**

90 Dover St. Asheville, NC 28804

(844) 359-3262

#### **Footprints Recovery Residence (Sober Living Home and Halfway House)**

29 Sevier St. Asheville NC, 28804

828-829-2562

OR

119 Whitney Dr. Asheville, NC 28801

822-829-2562

#### **Oasis Recovery Center**

191 Charlotte St. Asheville, NC 28801

828-373-1878

#### **Real Recovery of Asheville**

119 Tunnel Rd. D Asheville, NC 28805

828-513-2721

#### **Asheville Recovery Center**

9 Old Burnsville Hill Rd. #7 Asheville, NC 28804

#### **Mary Benson House**

450 Montford Ave. Asheville, NC 28801

828-252-5280

#### **Crest View Recovery Center**

90 Asheland Ave. Asheville, NC 28801

866-350-5645

#### **Middle River Asheville Sober Living-Halfway House**

256 A Clayton Ave. Asheville, NC 28806

#### **Next Step Recovery**

900 Hendersonville Rd. Ste. 203 Asheville, NC 28803

828-350-9960

#### **Clean Life Carolina**

10 Wedgefield Dr. Asheville, NC 28806

828-230-2269

#### **Silver Linings Recovery Home**

1302 Patton Ave. #17226 Asheville, NC 28806

828-214-0368

#### **Otter House Recovery (Sober Living and Halfway House)**

106 Smith Graveyard Rd. Asheville, NC 28806

828-522-5947

#### **Summit Recovery Asheville**

28 Timberwood Dr. Asheville, NC 28806

828-419-0693

**Clear Recovery**

21 W Rash Rd. Asheville, NC 28806

828-712-6806

**Peace and Purpose Sober Living**

26 Honeysuckle Ln. Asheville, NC 28806

828-467-3336

**Oak Tree Recovery Homes**

125 Holcombe Cove Rd. Candler, NC 28715

**Brookside Sober Living Homes**

40 Janet Rd. Candler, NC 28715

828-242-3495

Real World Transitional Sober Living Program

12 Mears Ave. Canton, NC 28716

828-423-8708

**Insight Recovery Center**

2123 Hendersonville Rd. Arden, NC 28704

828-676-3100

**DENTAL**

**Appalachian Mountain Health Center**

7 McDowell St. Asheville, NC 28801

828-676-3618

- Call to make Appointment

**MAHEC**

123 Hendersonville Asheville, NC 28803

828-252-4290

- Call to schedule appointment

**WNCCHS**

257 Biltmore Ave. Asheville, NC 28801

- Has a Dental Urgent Care, call 828-252-0622 ext. 8903 at 3pm Monday-Friday to schedule an appointment

**PET RESOURCES**

**Asheville Humane Society**

800 Fairview Rd. Asheville, NC 28803

1-833-812-0478

- Choose Community Solutions Option. Leave a message they will call you back
- State you are homeless in order to qualify for services
- Last Tuesday of each Month free pet supplies and medicine 2-5pm

**Street Dog Coalition**

All Clinics at ABCCM 24 Cumberland Ave. Asheville, NC 28801

**2025 Clinic Dates:**

- 4/12/25- 9am-12pm
- 6/14/25- 9am-12pm
- 8/9/25- 9am-12pm
- 10/11/25- 9am-12pm
- 12/13/25- 9am-12pm

**Free Dog and Cat Food**

- AHOPE M,T,Th,F 8am-1pm/Wed.-8-11am
- Haywood Street Church Wednesdays 10:30am-1pm
- Buncombe Co. Animal Shelter (16 Forever Friend Lane Asheville, NC 28806) 10am-4pm Monday-Saturday/Closed Sunday

## **Transportation**

### **ART Bus Station**

Main Transit Station 49 Coxe Ave Asheville, NC 28801  
828-253-5691

- For Real Time Bus Information and Routes call or visit website <https://www.ashevillenc.gov/service/transit-maps-schedules/>
- Runs Monday-Saturday 5:30am-10:30pm, Sunday 8am-6pm

### **Peers On The Move**

828-301-4989

- Call to schedule ride

### **Mountain Mobility**

828-250-6750

- Need to have Medicaid to ride
- Will come pick you up
- Need to call at least one day in advance to schedule ride

### **Working Wheels Senior 60+ Program**

Gillian Bee @ 828-835-2420

[www.workingwheelswnc.org](http://www.workingwheelswnc.org)

Can assist with vehicle repairs for people who are 60+ who reside in Buncombe County. They do not need a referral from a partner but can call Gillian directly.

Eligibility Criteria:

- 60+ years or older
- resident of Buncombe county
- has a vehicle that needs repair and they can not afford to cover the cost
- pay a \$100 fee to cover 10% of repair cost. If the repair cost is less than \$1k they will receive a partial refund.

Vehicle Qualifications:

- needs to be driven in the past 6 months
- we can not do engine or bodywork
- vehicle year should be 20 years old or younger
- certain luxury brands we can not work with due to our budget
- has a license plate

## **Libraries**

Hours: Closed Sunday & Monday/ Tuesday-10am-8pm/ Wednesday-Friday-10am-6pm/ Saturday-10am-5pm

- **Pack-** 67 Haywood St. Asheville, NC 28801
- **North Asheville-**1030 Merrimon Ave. Asheville, NC 28804
- **West Asheville-** 942 Haywood Rd. Asheville, NC 28806
- **East Asheville-** 3 Avon Rd. Asheville, NC 28805
- **Oakley/South-** 749 Fairview Rd. Asheville, NC 28803
- **South-** 260 Overlook Rd. Asheville, NC 28803

## **GOVERNMENT OFFICES**

### **Department of Health and Human Services (DHHS)**

40 Coxe Ave. Asheville, NC 28801  
828-250-5500

- Foods Stamps/EBT
- Medicaid

### **Justice Resource Center**

60 Court Plaza Asheville, NC 28801  
828-250-6401

- Variety of Services for people just released from Jail or Prison up to 1 year out
- Call or Walk In Monday-Friday 8am-5pm

### **VETERANS SERVICES**

#### **Veterans Administration (VA)**

1100 Tunnel Rd. Asheville, NC 28805  
828-298-7911

- Walk In Clinic 24/7
- Housing and Case Management Resources

#### **Homeward Bound SSVF**

201 Tunnel Rd. Asheville, NC 28801  
828-579-3479

- Housing and Case Management Services

#### **Veteran Services of The Carolinas**

24 Cumberland Ave. Asheville, NC 28801  
855-962-8387

<https://www.abccm-vsc.org/>

- Housing: Supportive Services for Veterans and their Families (SSVF)
- Employment: Homeless Veteran Reintegration Program (HVRP)
- Suicide Prevention and Education
- Staff Sergeant Parker Gordan Fox (SSG Fox provides Case Management and Peer Support)
- Street Outreach and Intensive Peer Support: (Healing Outreach Partnership for Empowerment and Projects for Assistance in Transitioning from Homelessness)
- Care Coordination: Call Center and Referral Advocacy for Social Determinants of Health (NCServes)

### **CARE HOMES**

Various locations

Provides care for elderly, developmentally disabled and mental health/ Have around-the-clock or live-in staff who prepare meals, supervise medications and provide help with dressing and other needs.

Adult Care Homes

- 7 or more residents
- <https://info.ncdhhs.gov/dhsr/data/ahlist.pdf>

Family Care Homes

- Up to 6 individuals
- <https://info.ncdhhs.gov/dhsr/data/fchlist.pdf>

### **VITAL DOCUMENTS**

#### **DMV (Department of Motor Vehicles)**

1624 Patton Ave. Asheville, NC 28806

- First time North Carolina ID need birth certificate, social security card and proof of address
- Lost or Stolen ID can order online at <https://payments.ncdot.gov/>
- Expired or unable to order online just need proof of address (they will use your picture in the system for identification)
- AHOPE 19 N Ann St. can give proof of address to active clients who are unsheltered

### **Social Security Administration**

800 Centre Park Dr. Asheville, NC 28805

1-800-772-1213

- Social Security Card (Need Government Issued ID or Signed and Sealed Medical Records)
- Apply for Disability Income

### **Vote Riders**

1-866-432-8683

- Help with Birth Certificates & ID's
- Can access them through AHOPE 19 N. Ann St.

### **Register of Deeds**

205 College St. Asheville, NC 28801

828-250-4303

- Birth Certificates Only for Buncombe County
- \$10 for Official Copy

### **OTHER**

**\*\*\*\*Hurricane Care Center—** Owen Pool 117 Stone Dr. Swannanoa, NC

- 7am-7pm
- Laundry
- Showers
- Heated tent with Charging and WiFi Stations

### **Health Opportunities Pilot (HOP)**

828-278-9900

- Medicaid Program that offers housing, food, transportation and medical resources
- Call number above for registration and eligibility
- <https://impacthealth.org/hop/>

### **Cell Phones**

Various Locations

478-342-5750

- Call Gwen at number above for daily information about where free cell phones are

### **Adult Diapers**

Catholic Charities

50 Orange St. Asheville, NC 28801

- Monday-Thursday 9:30am-4pm

### **Feminine Hygiene**

- Email- [dignityaccessperiod@gmail.com](mailto:dignityaccessperiod@gmail.com)
- AHOPE 19 N. Ann St.

### **Medical Supplies (ABCCM Medical or South Side Warehouse)**

(these are by donation only no medical supplies guaranteed!!)

- By referral only 828-259-5339